

# Scorecard - Corrections and Rehabilitation

## Information

**Name:** Corrections and Rehabilitation

**Description:** The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community.  
The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is the eighth largest jail system in the Country. On average, the Department has approximately 5,000 persons incarcerated in its 5 detention facilities. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is also responsible for another 2,500 persons on Pretrial Release and approximately 550 persons on some form of supervised community control.

BPO=Business Plan Objective

**Domain:** Corrections

**Owners:** Guevara, Marydell

## Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
<b>▼ 1.0 Customer</b>							
<b>▼ 1.1 Provide Safe, Secure, and Humane Detention</b>							
Number of Major Incidents Per Month	Dec '13	▲	7	7	▲	19	21
Number of Security Searches Per Month	Dec '13	▲	7,613	7,017	▲	23,458	21,051
<b>▼ 1.2 Provide Successful Return to the Community</b>							
Percentage of Boot Camp participants who have not reoffended	'14 FQ1	■	87%	100%	■	87%	100%
Number of Inmates in Vocational/Technical Programs	Jun '14	▼	47	73	▲	688	657
Number of Inmates in Education Programs	'14 FQ3	■	376	400	■	1,137	1,200
<b>▼ 1.3 Continue Community Awareness of and Satisfaction with MDCR Services</b>							
Number of Community Outreach Activities (MDCR)	'14 FQ1	▲	91	89	▲	91	89
Telephone Courtesy Rating	Jun '14	■	99%	100%	■	98%	100%
<b>▼ 2.0 Financial</b>							
<b>▼ 2.1 Achieve and Maintain Financial and Fiscal Soundness</b>							
Overtime Hours Worked Per Month	Dec '13	▼	43,104	16,850	▼	125,244	50,550
Positions: Full-Time Filled (MDCR)	'14 FQ2	▼	0	2,846	▼	0	2,846
			(2,800 - 2,846)				(2,800 - 2,846)
Total Accounts Receivable (MDCR)	n/a		n/a	n/a		n/a	n/a
Expen: Total (Corrections)	'14 FQ2	▼	\$76,681K	\$74,938K	▼	\$156,411K	\$149,876K
Revenue: Total (Corrections)	'14 FQ1	▼	\$533K	\$2,632K	▼	\$533K	\$2,632K
Expen: Non-Operating (MDCR)	'14 FQ1	▲	\$13K	\$53K	▲	\$13K	\$53K
<b>▼ 3.0 Internal</b>							
<b>▼ 3.1 Ensure Effective Management of Current and Future Physical Plant and Technology Needs</b>							
Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'14 FQ1	▼	97%	100%	▼	97%	100%
			(38 / 39)			(38 / 39)	
Percentage of Completed Maintenance Service Tickets per quarter	'14 FQ1	▲	96%	75%	▲	96%	75%
			(11,884 / 12,337)			(11,884 / 12,337)	
<b>▼ 3.2 Achieve and Maintain Professional and Regulatory Standards</b>							
Monthly Facilities Spot Inspections	Dec '13	■	86%	100%		n/a	100%
Monthly Facilities Comprehensive (Safety) Inspections (Accredited)	Dec '13	■	97%	100%	■	97%	100%
Monthly Facilities Fire Inspections Rating Average (Accredited and Non Accredited Facilities)	Dec '13	■	97%	100%		n/a	n/a

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▼ <b>3.3 Manage Jail Population Effectively</b>							
Number of Participants in the House Arrest Program	Jun '14	▲	641	483	▲	5,075	4,314
Number of Pretrial Services (PTS) Releases	Dec '13	▼	669	840	▼	688	840
Average daily inmate population per month	Dec '13	▲	4,671	5,000	▲	4,724	5,067
Average Length of Stay Per Month Per Inmate (ALOS)	Dec '13	▼	24.1	22.0	▼	23.3	22.0
Bookings per month	Dec '13		6,002	n/a		18,666	n/a
▼ <b>4.0 Learning and Growth</b>							
▼ <b>4.1 Recruit, Hire, and Retain Qualified and Diverse Employees</b>							
Certified Personnel hired to fill Correctional Officer vacancies	Jun '14	▼	0	6	▼	15	54
Correctional Officer Trainees hired per month	Jun '14	▼	0	10	▼	72	90
Civilian Personnel hired per month	Jun '14	▲	6	3		n/a	24
▼ <b>4.2 Ensure Employees Possess Required Workforce Skills</b>							
Number of Officers attending Mandatory In-service Training	'14 FQ3	▼	386	400	▲	1,259	1,200
Number of employees completing accreditation training requirement	'14 FQ3	▼	51	140	▼	167	420

